



**Elizabeth Stone House Mission:** The mission of the Elizabeth Stone House is to serve homeless families and individuals in a goal-oriented, outcome-driven service environment by resolving the issues that made them homeless- domestic violence, substance abuse, and mental illness – so that they can attain and maintain permanent housing, personal safety, and economic stability.

**Job Summary: The Community Crisis Intervention Specialist** provides services in **fluent Spanish and English** directly to victims of domestic violence post a critical incident involving the police department, and proximal district courts. The focus of the position is to support victims post an assault with consultation and advocacy post interaction with justice system or health systems. The crisis intervention specialist provides direct link to supportive services at the Elizabeth Stone House. ESH is interested in hiring an individual with stress tolerance, commitment to quality service, effective communication, professionalism and personal boundaries.

**Primary Job Duties and Responsibilities:**

- This position connects with law enforcement that have responded to domestic violence calls to further connect victims with ESH support services
- The position acts as a direct liaison for victim witness advocates to refer clients for additional support once obtaining non-abuse orders.
- Crisis intervention advocacy and short term case management
- Support with navigating structural institutions for legal and healthcare
- Provides physical accompaniment to courthouses, police report filings, DTA, or Hospital
- Provide referrals
- Support police departments with trainings, and case consultations
- Support ESH community department with high risk dv assessments
- Provide safety planning, identifying options, and problem solving
- Works with clients by phone, email, in face to face meetings, safety established
- Track the number of crisis interventions/ intakes, services client is referred, and participated
- Manage intakes in ETO database
- Work as an active, enthusiastic team member
- Back up support group facilitation
- Attend weekly staff meeting and case review
- Attend bi-weekly Community/ Strong Where You Are department meeting

**Qualifications:**

Associates or Bachelor's Degree preferred

Bilingual in Spanish and English required

Experience working with trauma survivors strongly preferred

Experience and knowledge of working with Domestic Violence Victims

Ability to comprehend legal and medical systems, and to explain it in understandable ways to clients

Group facilitation experience

*Please email all cover letters and resumes to Page Clark, [pclark@elizabethstone.org](mailto:pclark@elizabethstone.org)*